

ANNEXURE

Licence No.: 50700000000556

Dated: 10/05/2018

M/s M/S INSIGHT CUSTOMER CALL SOLUTIONS LTD.

The Licence is granted subject to the following conditions:

1. The Licence shall be non-transferable.
2. The number of workmen employed as contract labour in the establishment shall not, in any day exceed 175 Workers at the site / premises of at M/s M/S TATA POWER DELHI DISTRIBUTION LIMITED, NDPL HOUSE HUDSON LINES KINGSWAY CAMP DELHI-110009
3. Except as provided in the rules the fees paid for the grant / renewal of the Licence shall be non-refundable.
4. The rates of wages payable to the workmen by the contractor shall not be less than the rates prescribed for the Schedule of employment under Minimum Wages Act, 1948 where applicable and where the rates have been fixed by agreement/settlement or award, not less than the rates fixed.
5. In case, where the workmen employed by the contractor perform the same or similar kind of work as the workmen directly employed by the Principal Employer of the establishment, the wages rates, holidays, hours of work and other conditions of service of the workmen of the contractor shall be the same as applicable to the workmen directly employed by the Principal Employer of the establishment on the same or similar kind of work; provided that in the case of any disagreement with regard to the type of work to same shall be decided by the Labour Commissioner, Govt. of N.C.T. of Delhi whose decision shall be final.
6. In other case the wage rates, holidays, hours work and conditions of service of the workmen of the contractor shall be such as may be specified in this behalf by the Labour Commissioner, Govt. of N.C.T. of Delhi.
7. In every establishment where 20 or more women workmen are ordinarily employed as contract labour there shall be provided and maintained a suitable room or rooms of reasonable dimensions, for the use of their children under the age of six years. For this purpose the contractor shall supply adequate number of toys and games in the play rooms and sufficient number of cots and bedding in the sleeping room. The standard of construction and maintenance of the crèches may be such as may be specified in this behalf by the Labour Commissioner, Govt. of N.C.T. of Delhi.
8. That no female contract labour shall be employed before 6:00 AM or after 7:00 PM except employment in pithead baths, creches and canteens and in hospitals/dispensaries as midwives and nurses.
9. The Licensee shall notify any change in the number of workmen or the conditions of work to the Licensing Officer.
10. The Payment of wages to all the workers (other than workers engaged in construction work/ daily paid) should be made every month through A/c Payee Cheques/ ECS only. The payment of wages should be made in the presence of representative of Principal Employer, and duly verify by him/ her.
11. That the required information and documents should be uploaded on the website which should not be password protected and shall be updated every month. The information and documents should not be removed from the website without prior permission of Licensing Officer.
12. That in addition to above the licensee shall also be bound to the other term & conditions mentioned in Rule-25. Non-compliance/ violations of any of the condition may lead to the revocation of Licence.



GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
OFFICE OF THE LICENCING OFFICER
UNDER CONTRACT LABOUR (R&A) Act, 1970
DISTRICT : NORTH-WEST, DELHI

Licence No.: 50700000000556

Dated: 10/05/2018

L I C E N C E

Licence is hereby granted under Section 12 of the Contract Labour (Regulation and Abolition) Act, 1970, to the Contractor M/s M/S INSIGHT CUSTOMER CALL SOLUTIONS LTD..

Permanent/Registered Address- E-25, FIRST VASANT MARG, VASANT VIHAR-1, SOUTH WEST DELHI, DELHI-110057

Postal/Local Address (Delhi)- E-25, FIRST VASANT MARG, VASANT VIHAR-1, SOUTH WEST DELHI, DELHI-110057

This License is for the Contract work of PROVIDING MANPOWER TO OPERATE CALL CENTER OPERATIONS

In the establishment of M/s M/S TATA POWER DELHI DISTRIBUTION LIMITED

Registered Address of Establishment (PE)- NDPL HOUSE HUDSON LINES KINGSWAY CAMP DELHI-110009

Local Address of Establishment (Place of Work/Site)- ROHINI SECTOR 11.

The Licence shall be valid for a period of 12 Months from the date of commencement of work or upto the date of completion whichever is earlier for 175 contract workers.

The licence is granted subject to the conditions specified in Annexure (attached)

1. This Certificate is valid as per Information Technology Act 2000 as amended from time to time.
2. The Authenticity of this document should be verified at <http://edistrict.delhigovt.nic.in>. Any discrepancy in the details on this document when compared to those available on the website renders it invalid.
3. The onus of checking the legitimacy is on the users of this document.

4. In case of any discrepancy please inform the authority issuing this Certificate.

Digitally signed by LALLAN SINGH,
Joint Labour Commissioner,
2018.05.10 17:49:50